* Supplier performance will be monitored by the Corrective Action Board (CAB), consisting of representatives from Product Line, Repair Management and Quality.
* The objective is to reduce reject rates and improve on-time delivery, ensuring that AAR provides its customers quality product that meets or exceeds customer expectations.
* A reject is product/paperwork which does not conform to engineering, regulatory or order requirements
* Supplier/Vendor performance shall be evaluated at a minimum every 6 months or as required. Criteria will consist of quality and delivery performance.
* Product Quality is measured via First Pass Yield (FPY) Percentage and Defects Per Million (DPM)
* On-Time delivery is measured via full quantity ordered being delivered by due date in percentage
* CAB personnel will be responsible to evaluate the supplier/vendor performance and issue Supplier Corrective Action Requests (SCARs) as required.
* If a supplier/vendor fails to respond to the SCAR(s) within the specified time period, the APRISe event owner will be responsible to follow-up with the supplier/vendor to acquire corrective action.

# **AAM:**

* + Top Ten Suppliers/Vendors by volume - PO/RO
    - Product Acceptance Target - 90% FPY /100K DPM
    - On-Time Delivery - 75%

# **ATC:**

* + Top Ten Suppliers/Vendors by volume - PO/RO
    - Product Acceptance Target - 90% FPY /100K DPM
    - On-Time Delivery - 75%

**COMMERCIAL DISTRIBUTION:**

* + Top Ten Suppliers by volume - PO
    - Product Acceptance Target – 98.5% FPY /15K DPM
    - On-Time Delivery - 95%

**DEFENSE DISTRIBUTION:**

* + Top Ten Suppliers by volume - PO
    - Product Acceptance Target – 92.5% FPY / 75K DPM
    - On-Time Delivery - 85%